



ASPLEY STATE SCHOOL P&C ASSOCIATION

Aspley Uniform Shop

Horn Road and Maundrell Tce, Aspley Q 4034

Tel: 3863 9111 Fax: 3863 9100

pandc@aspleyss.eq.edu.au

The Aspley State School Uniform Shop is managed by the Aspley State School P&C Association, who employs a Uniform Shop Convenor to conduct the daily operations. With the help of volunteers, we provide a service to Aspley State School families in providing uniforms and some school items. If you are able to help, please contact the P&C executive team at pandc@aspleyss.eq.edu.au or the Uniform Shop convenor at uniforms.sspleySS@gmail.com.

The following policy guidelines have been developed to assist in the management and smooth running of the uniform shop.

Uniform Shop Opening Hours

The Uniform Shop is currently open on Thursdays 2.45pm to 3.45pm. Additional times for busy periods (such as at the beginning of school year) will be advised through the school newsletter. Times may be subject to change at short notice so please follow our Aspley SS P&C Facebook page for updates.

Orders & Payment Policy

Orders can be made via our online shop, www.flexischools.com.au. Orders can be collected at the Uniform Shop during opening hours (by parent or student), or delivered to the student via the class teacher.

All uniforms are to be paid for in full at the time of order/collection. Cash or EFTPOS payment methods are available.

Please contact the Convenor at Uniforms.Aspleyss@gmail.com or call 3863 9111 if you require an alternative arrangement for the collection of your order.

Students can collect paid uniforms during the opening hours or from the tuckshop during break times (when advised in advanced). Please contact the Uniform Shop convenor at Uniforms.AspleySS@gmail.com or call 3863 9111 to arrange.

Second-Hand Uniform Sales

We sell second-hand items, which have been kindly donated by families, are also available to purchase. All second-hand items are sold for a price determined by their condition. The Uniform Shop Convenor will determine this price. It is the responsibility of the Uniform Shop Convenor to ensure all second-hand items are clean and that people purchasing these items are made aware of any defects prior to purchase.

Refunds & Returns Policy

The Uniform Shop is not required to provide a refund or replacement if you change your mind. We will accept product returns and provide you with a refund or exchange where the item has not been worn, washed or altered, and has the original tags; and

- The product is faulty or is not of acceptable quality; or
- The product is not fit for its intended purpose; and
- You can present your Uniform Shop receipt or other adequate proof of purchase.
- Refunds can only be made within 30 days of purchase.
- No refund will be given for an incorrect size choice – only exchange.

Exchanges due to incorrect size must be made within 3 months of purchase.

Refunds and/or exchanges are not accepted for any second-hand item.

The Uniform Shop reserves the right not to offer an exchange or refund where the item fault is a result of misuse or neglect. The Uniform Coordinator reserves the right to assess the condition and age of returned goods prior to providing an exchange or refund. This may result in an exchange or refund being refused.

Compliments, Complaints & Suggestions

Your feedback will assist the P&C in improving the services of the Uniform Shop. Please address any feedback to the P&C Executive team, contactable via email at pandc@aspleyss.eq.edu.au. For complaints, please refer to the Association's Grievance and Complaints Policy (available from the P&C Secretary).

COVID Safe Plan

As at 1 October, 2020, due to government regulations, the number of people allowed in any space must be limited based on floor space. Families requiring a fitting are requested to book an appointment time to reduce waiting time (visit www.signup.com/go/sDOYPMt to book). In additions, all visitors may be required to complete a COVID Register, sanitise hands on entry, and must not attend if unwell.